

# Job matching and fairness

## Experiences from a partnership with VDAB

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Workshop on Data-Driven and Algorithmic Tools in Public Employment Services



## **Independent analysis**

Log. regression



## **Development**

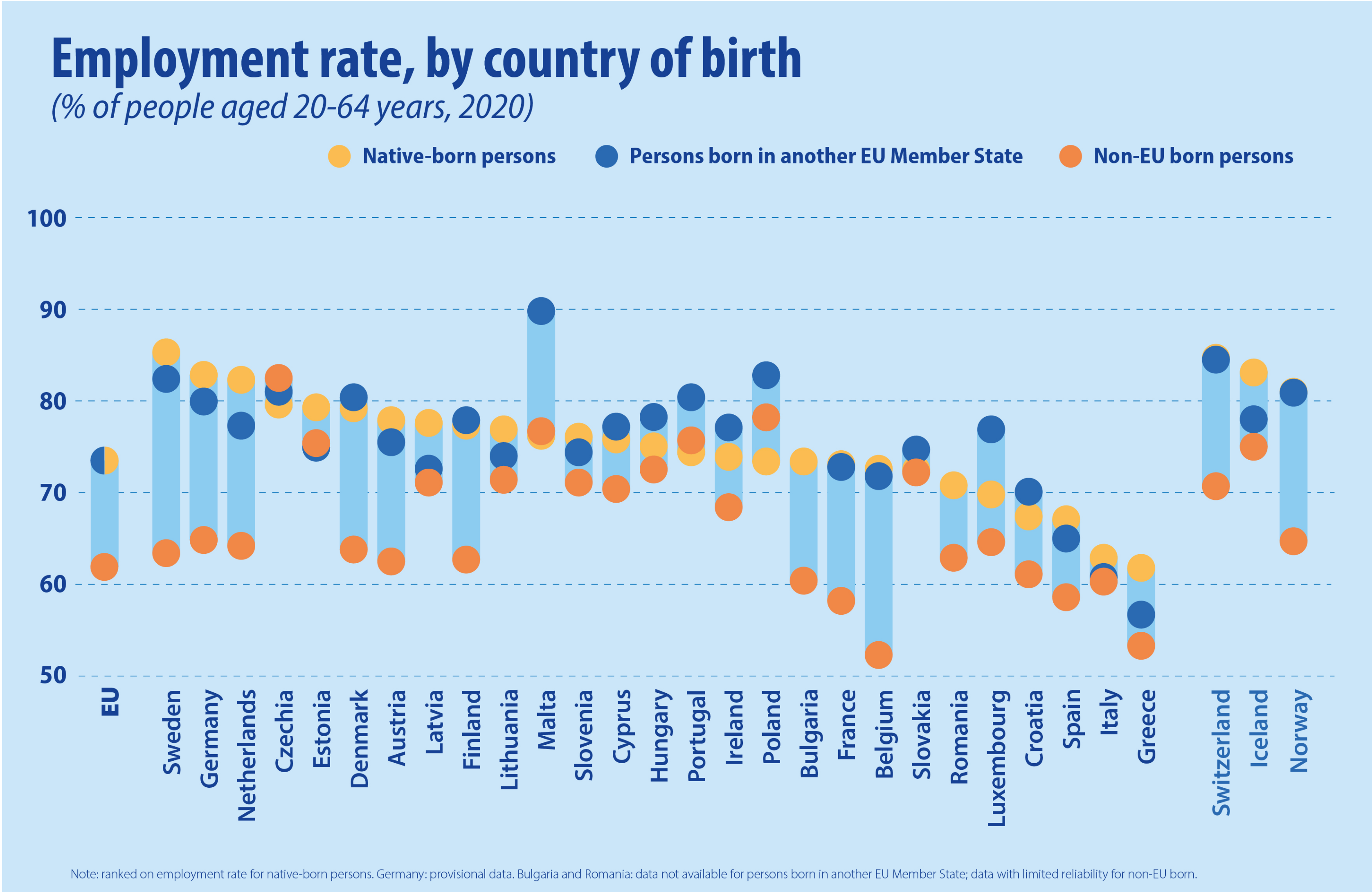
Predictive factors



## **Proof of concept**

NLP (BERT)

# Belgium has the lowest employment rate for non-EU persons

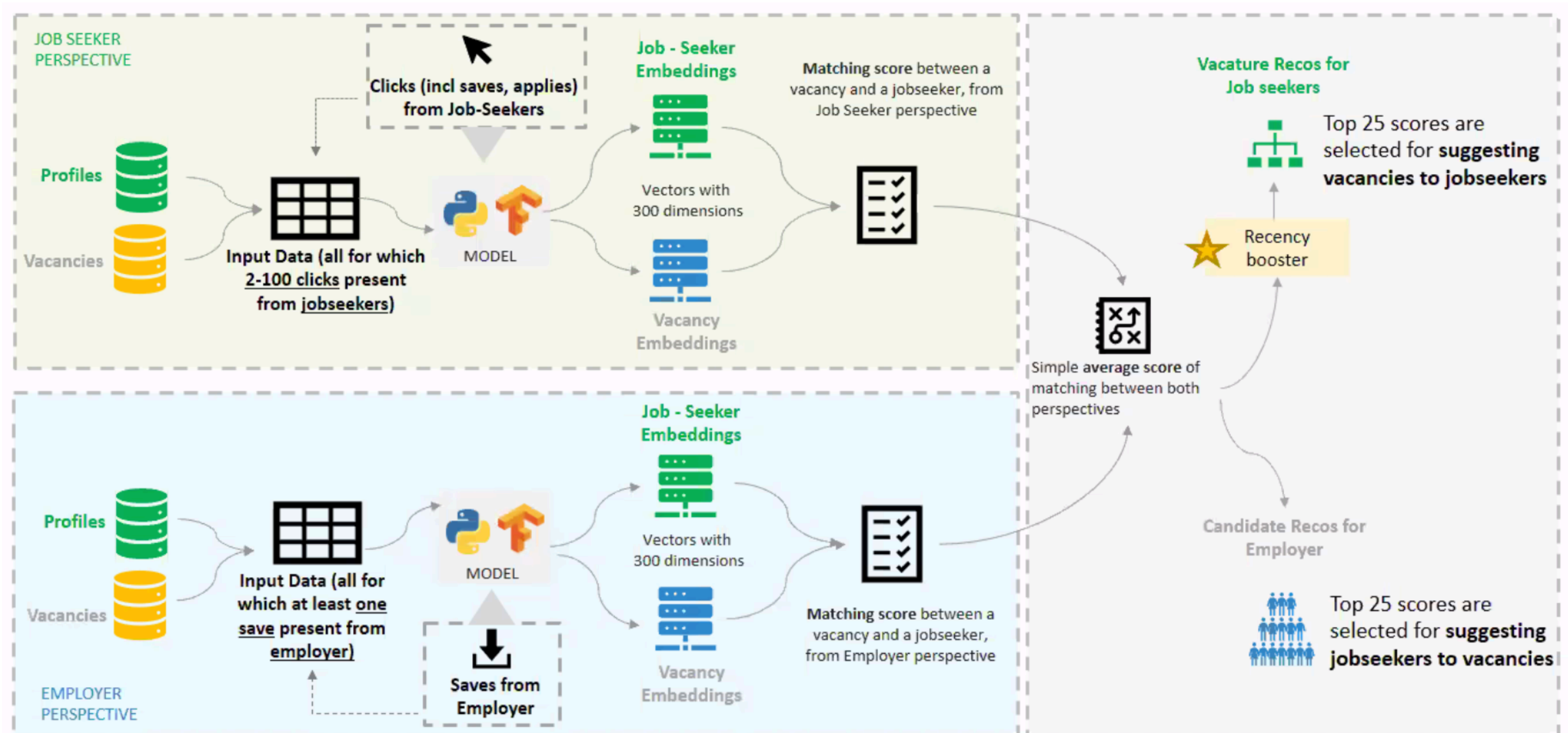


# Partnership with VDAB

- ‘Proof of concept’ in Flemish AI programme
- Research collaboration with Flemish employment service
  - Very unrestricted and research-oriented
  - Access to data to test hypotheses etc...
- Already AI-based systems in use
  - Linking job seekers and vacancies together: **Jobnet**
  - Collaboration to develop new software
  - See Desiere and Struyvens (2019) or an analysis of current systems

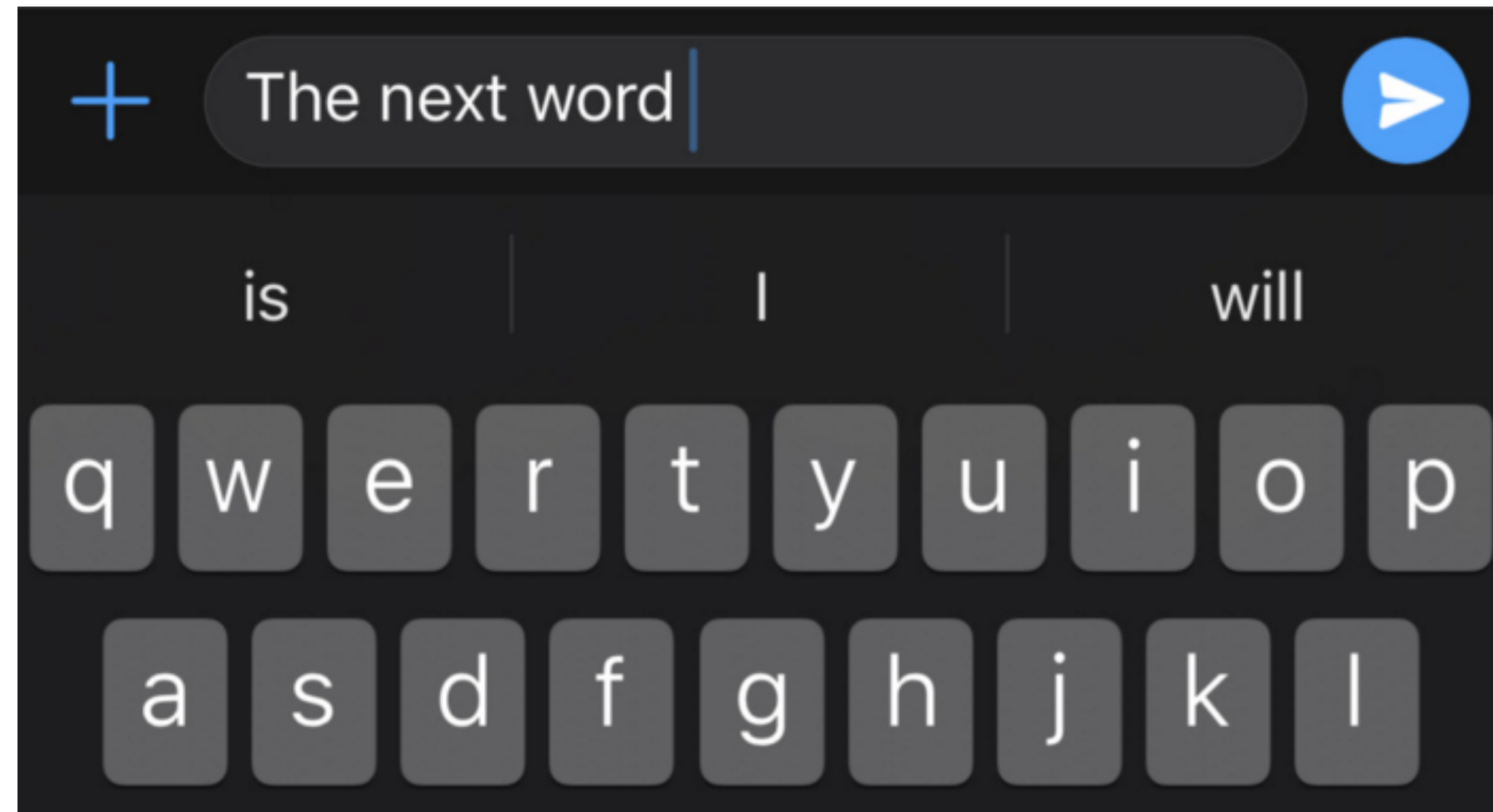


# Partnership with VDAB



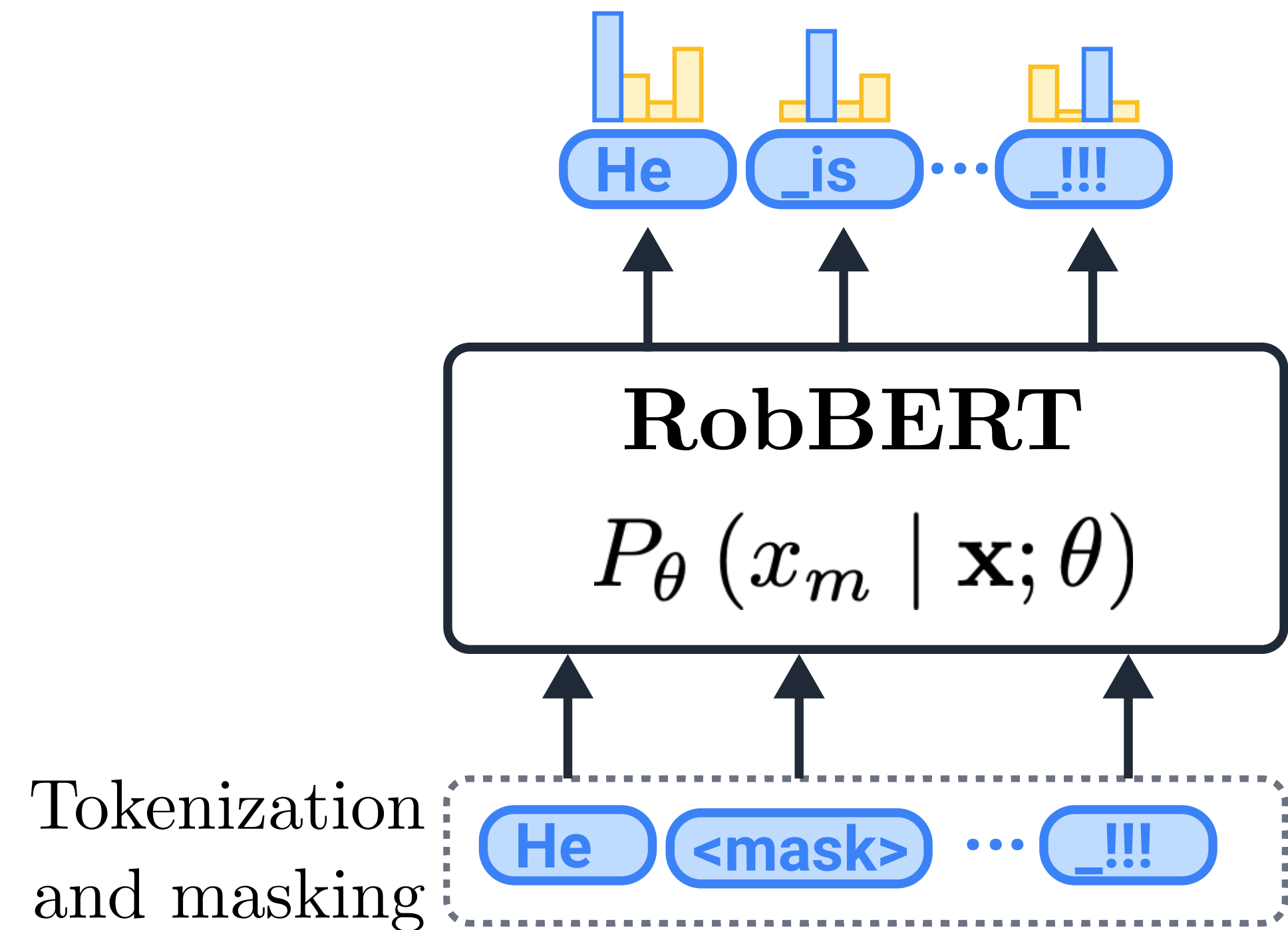
# **Our research**

# Language modeling



## Causal language modeling

GPT-2, GPT-3



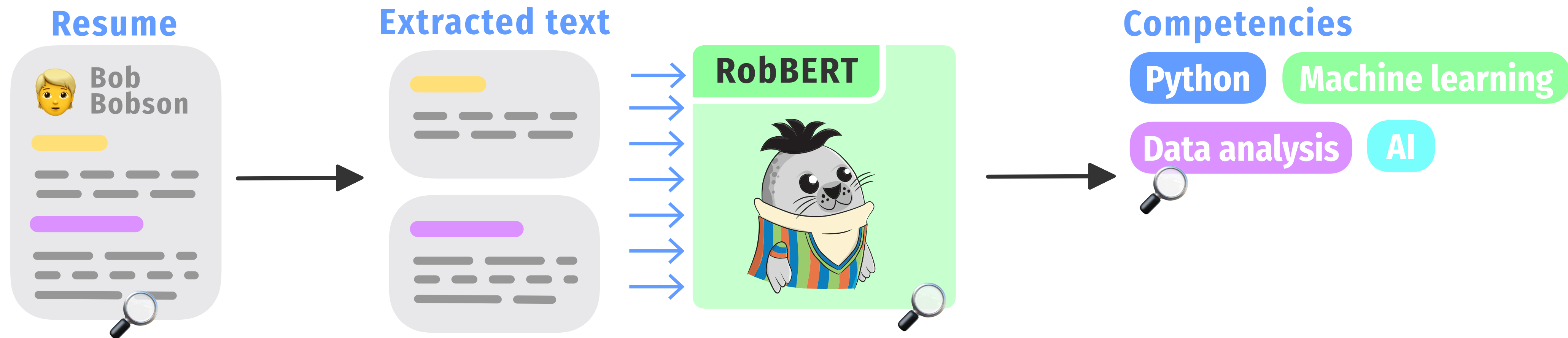
## Masked language modeling (MLM)

BERT, RoBERTa, RobBERT, ...

# Extracting features from text

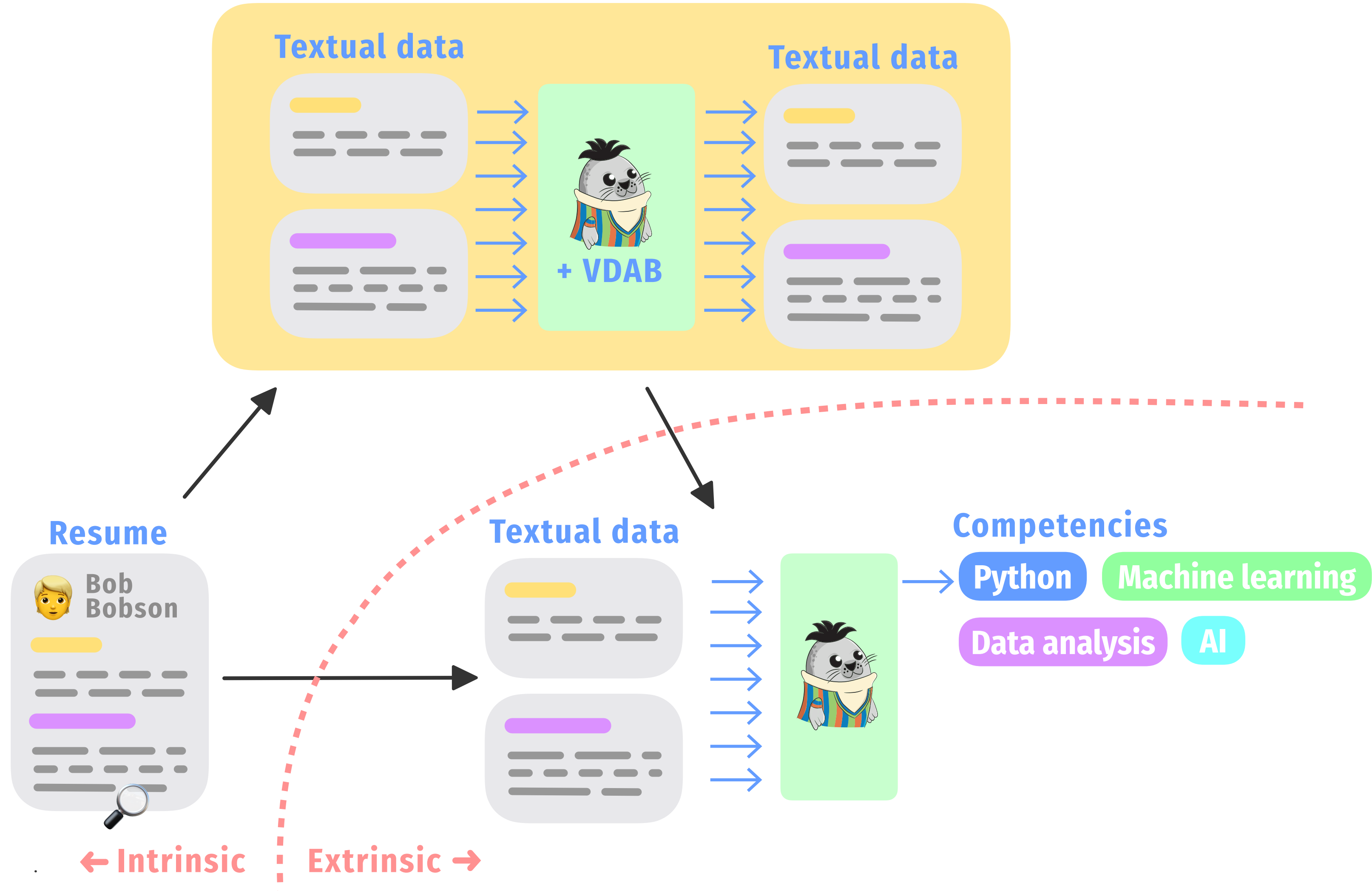
## Goal

Using language models to extract features from unstructured data (e.g. text from resumes, ..). These **extracted features will then be used for a fairness evaluation**, for instance when linking resumes to skills.



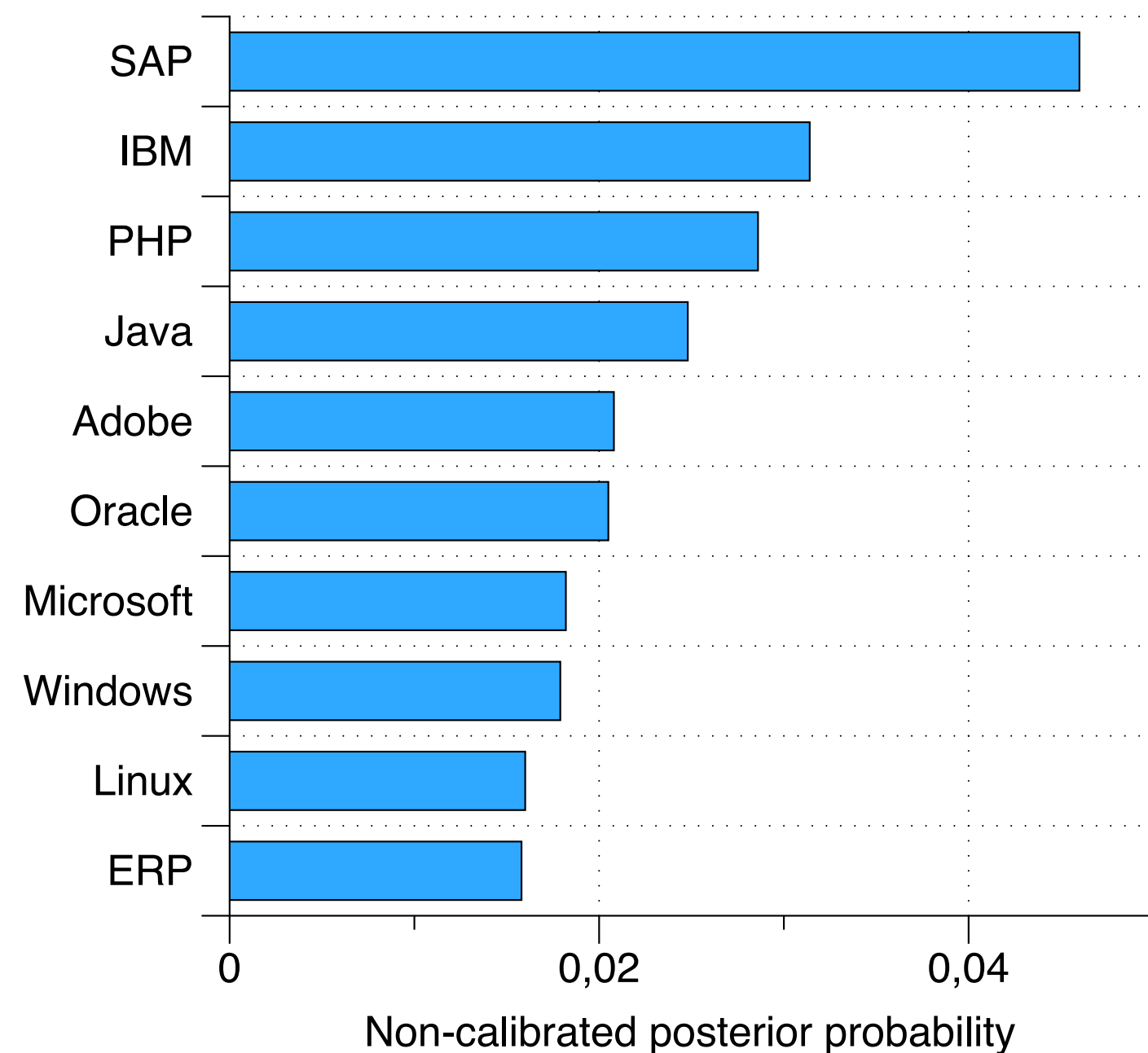


# Using domain adapted language models

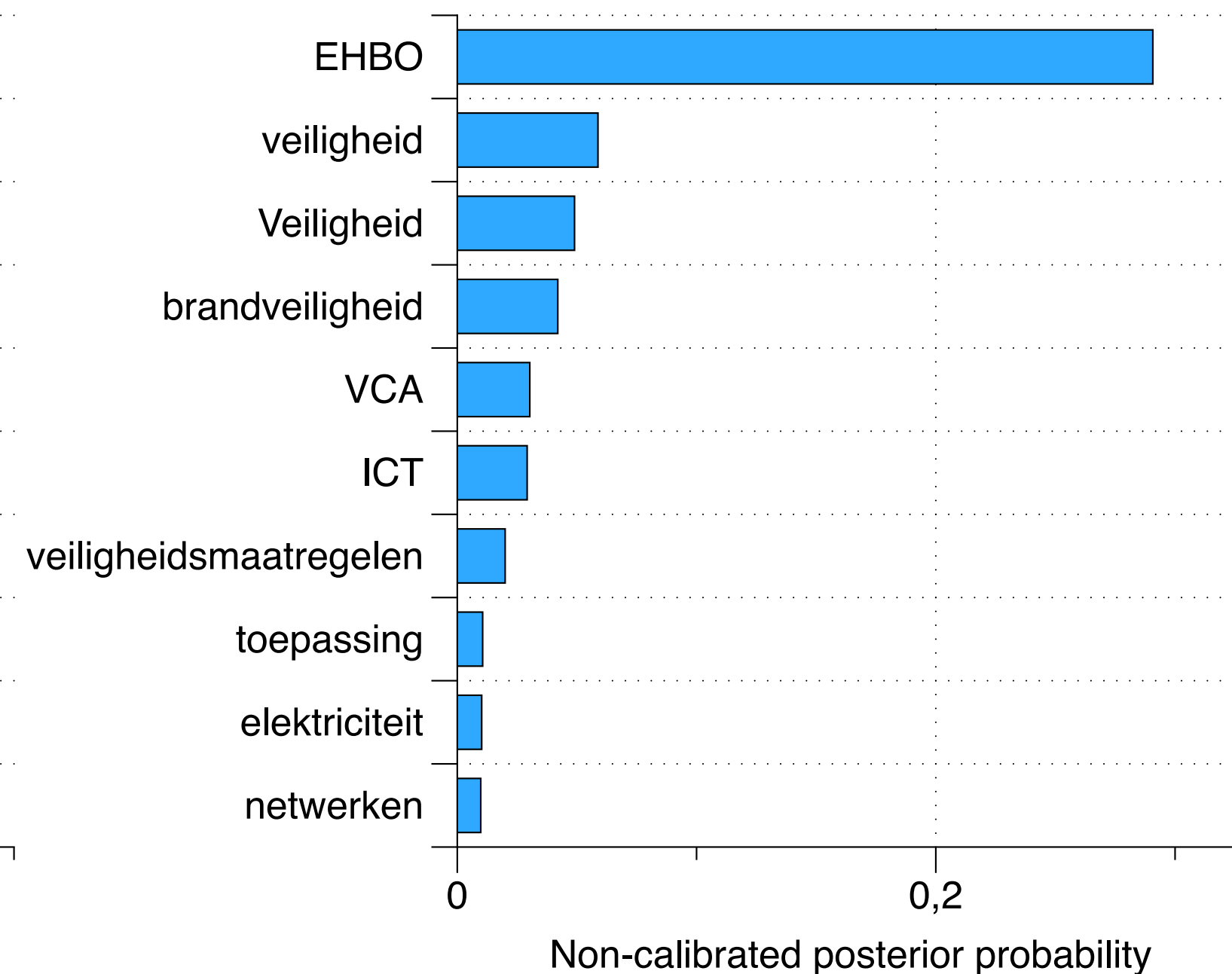


# Predicting skills based on profession titles

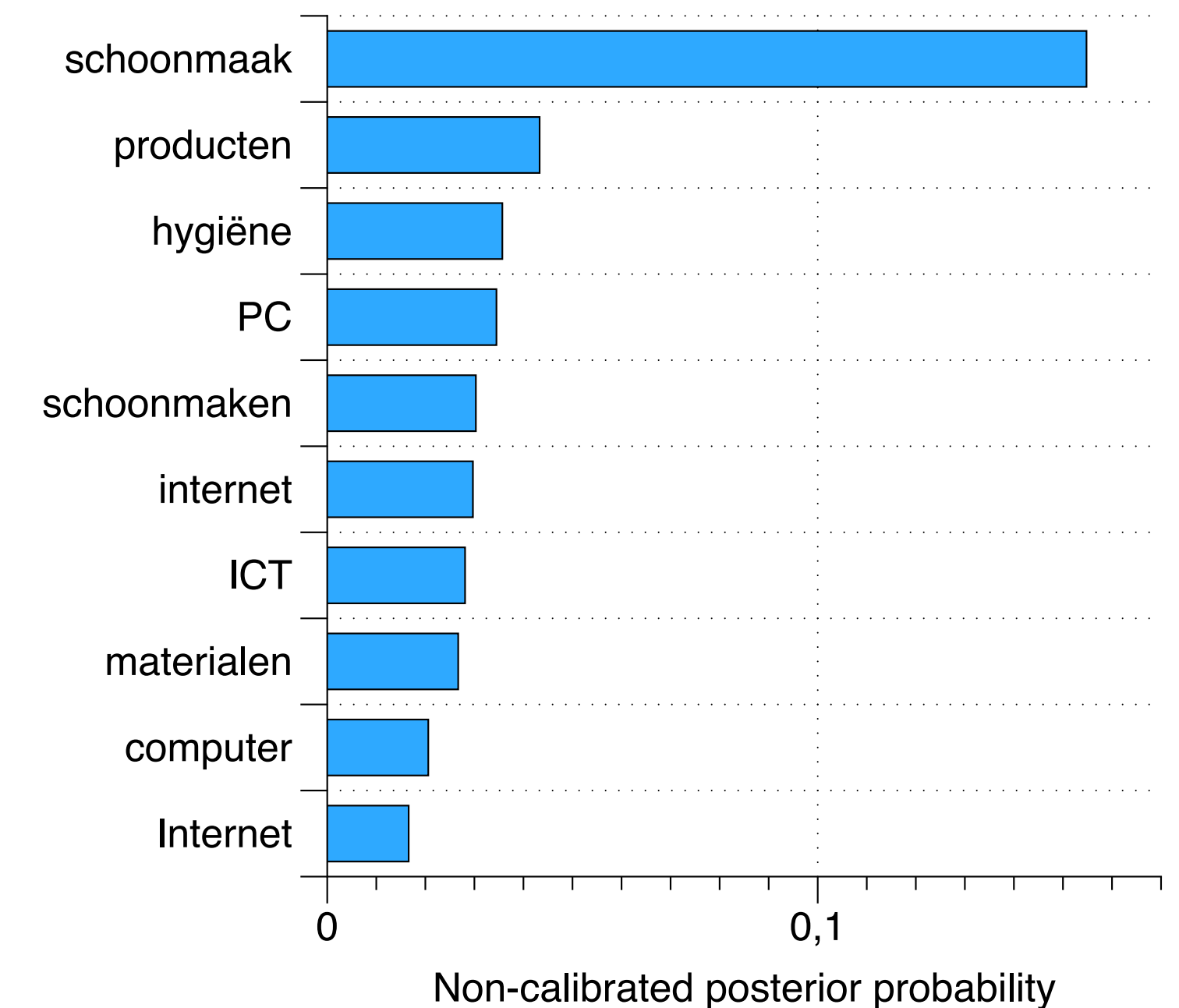
Most probable tokens for "Software engineer"



Most probable tokens for "Veiligheidscoördinator"



Most probable tokens for "Schoonmaker"



**Our research**

What is fairness in PES?

# Gender stereotyping — Do LM fairness metrics make sense?

## Discovery of correlations (DisCo)

$$p_{tgt} = P(X_m = t \mid \mathbf{x}; \theta)$$

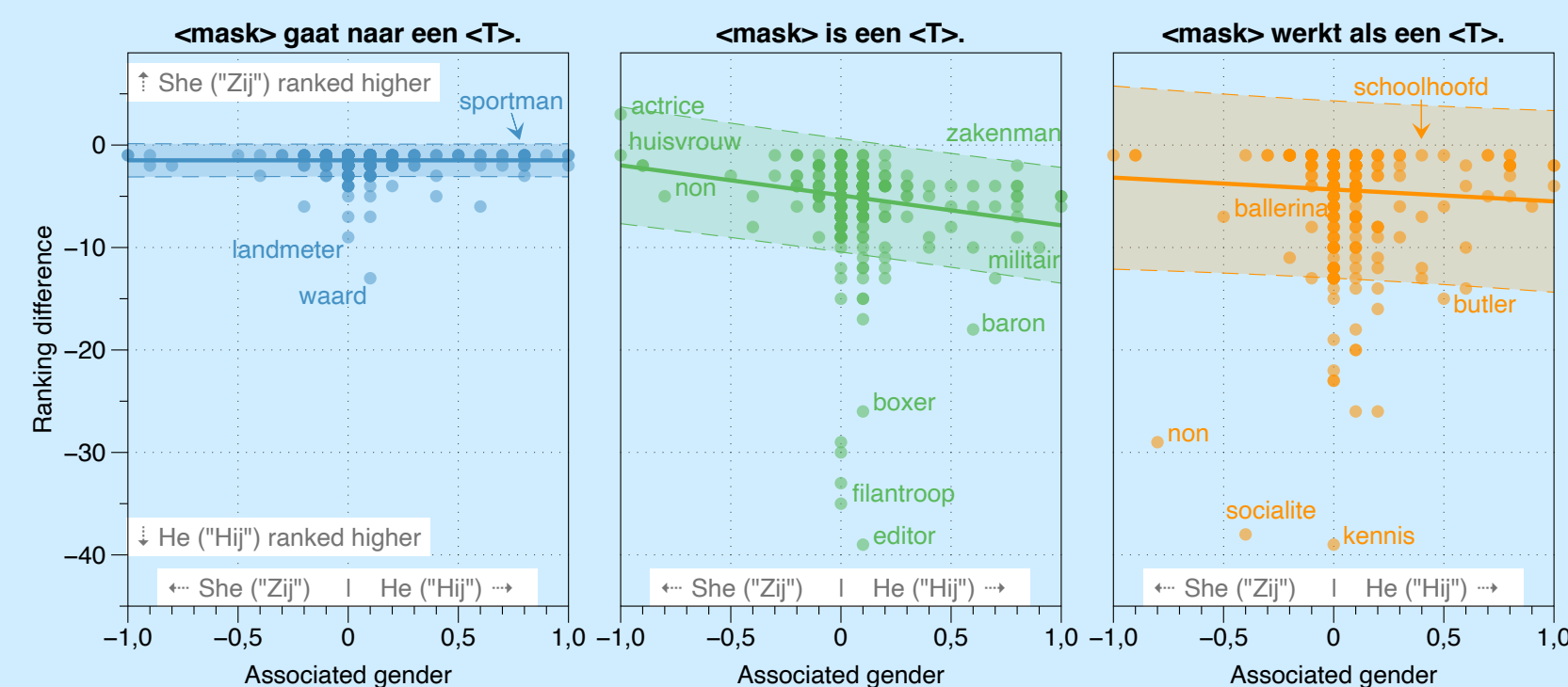
Target  $t$  is usually a pronoun ('He', 'She')

## Log probability bias score

$$p_{prior} = P(X_m = t \mid \mathbf{x} \setminus \{x_p\}; \theta)$$
$$\log \frac{p_{tgt}}{p_{prior}}$$

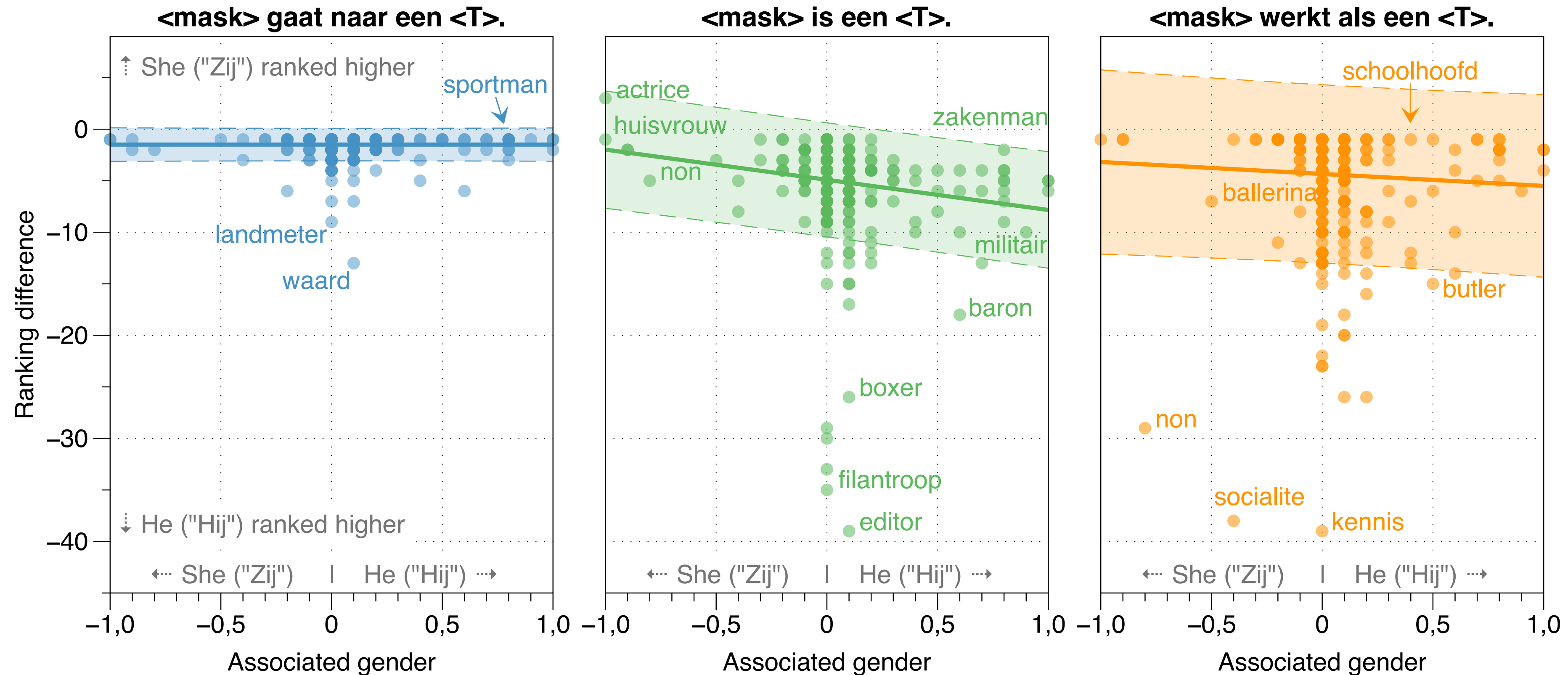
Difference between associations of two targets

## Gender stereotyping in RobBERT



# Gender stereotyping

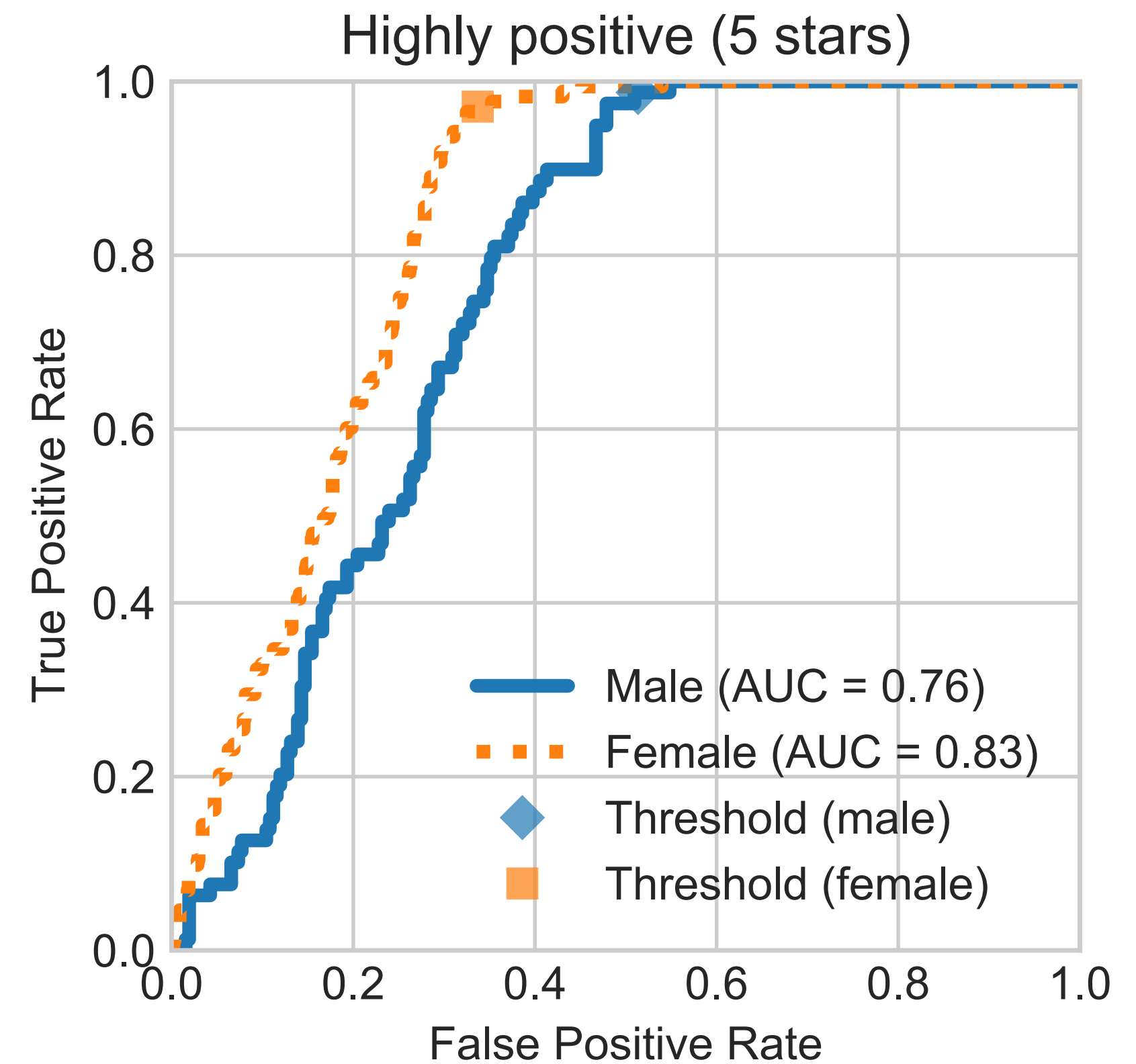
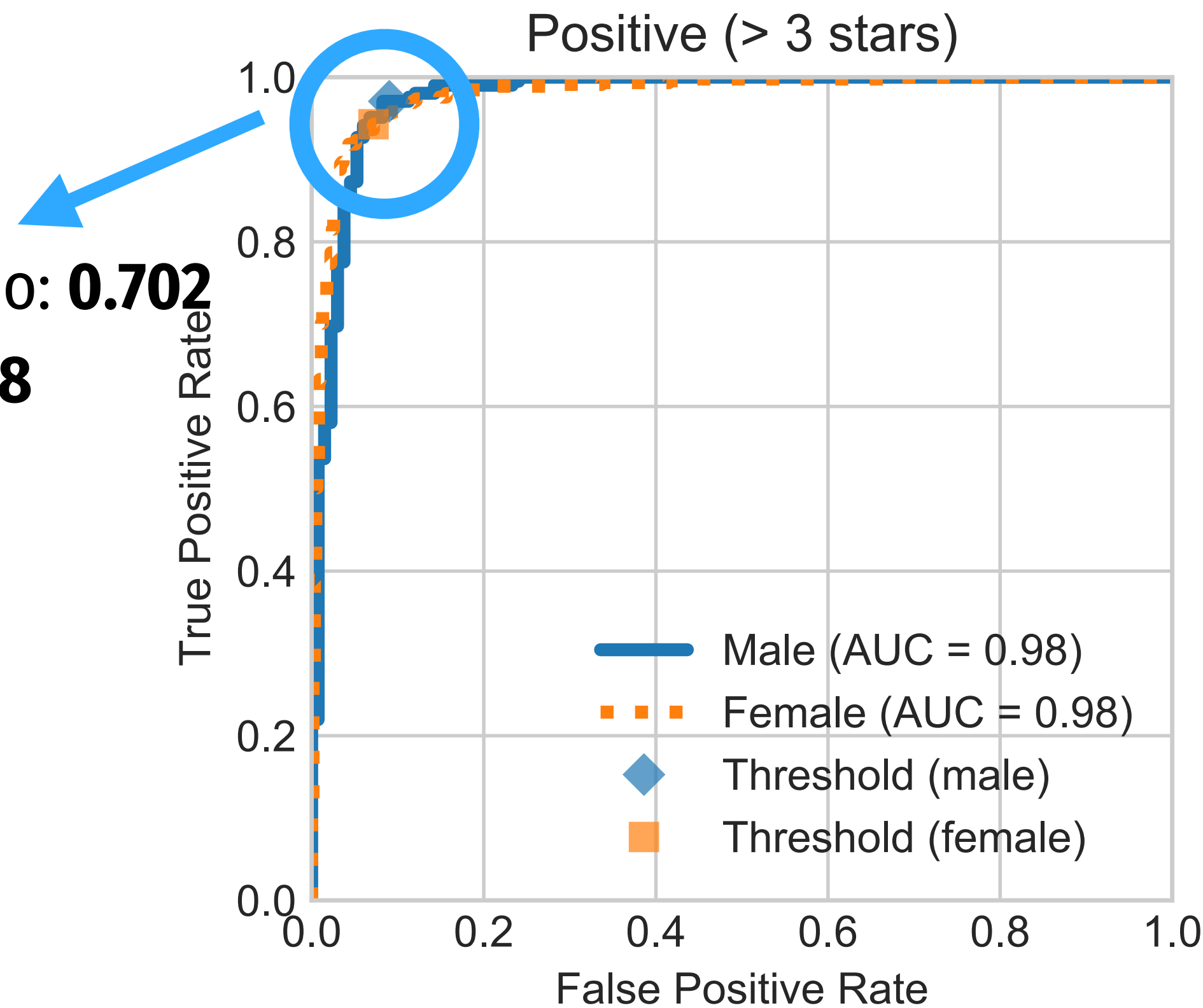
Third person pronouns commonly used, **does this make sense for résumés?**





# This affects predictions

- Evaluate sensitive attributes on Dutch book reviews
- “RobBERT thinks women are more predictable than men”



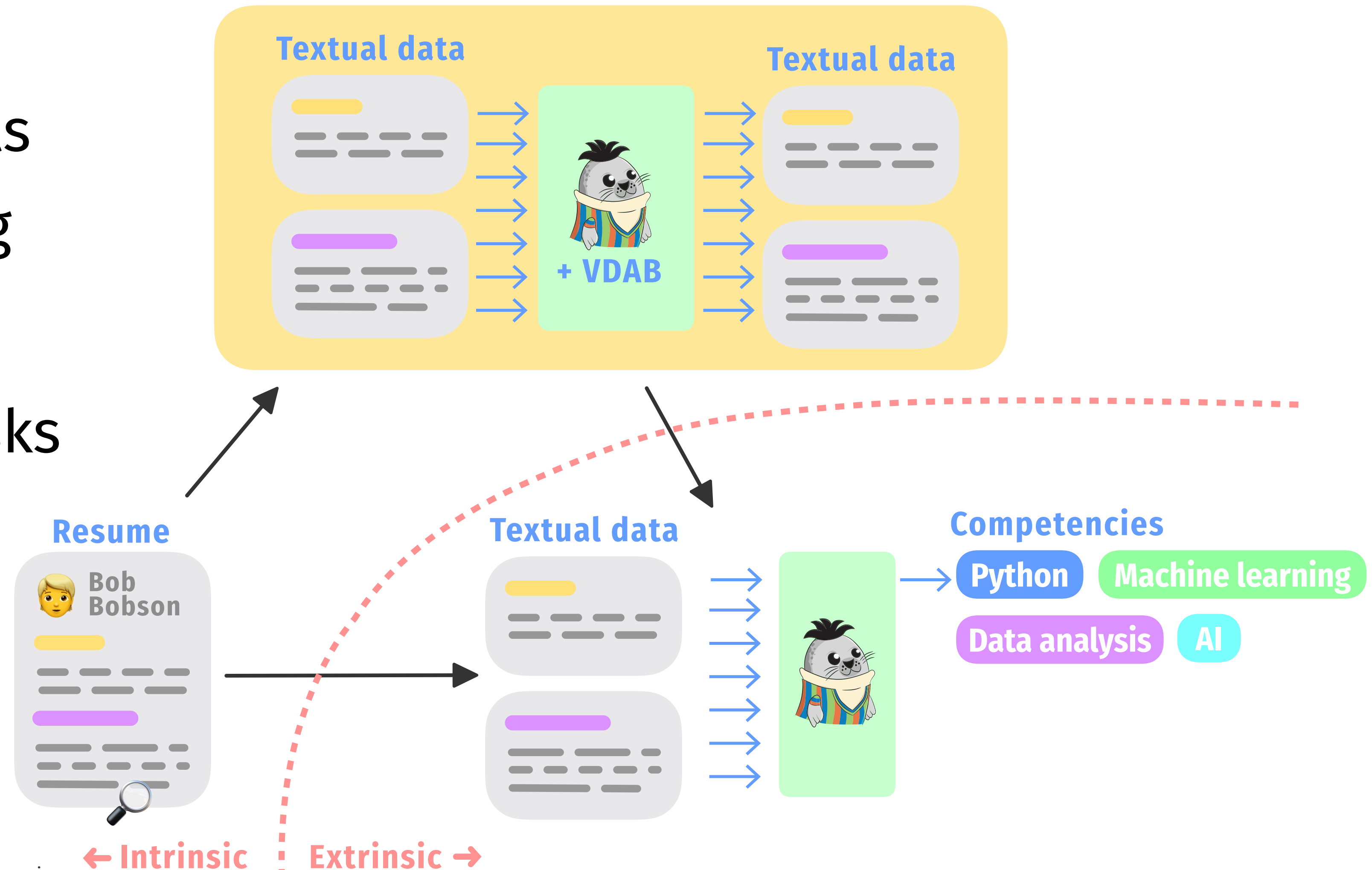
# Sources of bias – pre-training and finetuning

## Intrinsic measures

- Bias in language models
- eg. gender stereotyping

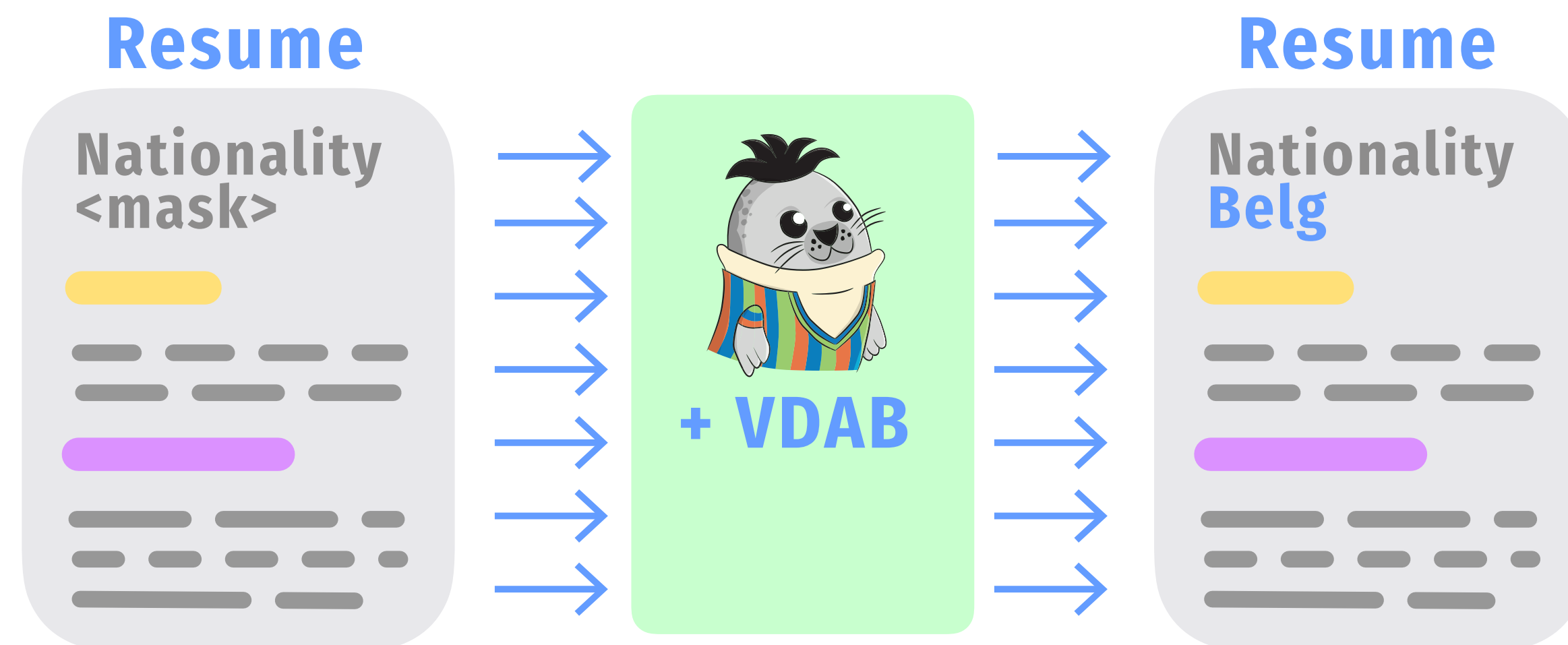
## Extrinsic measures

- Bias in downstream tasks
- Resource allocations
- Real harms



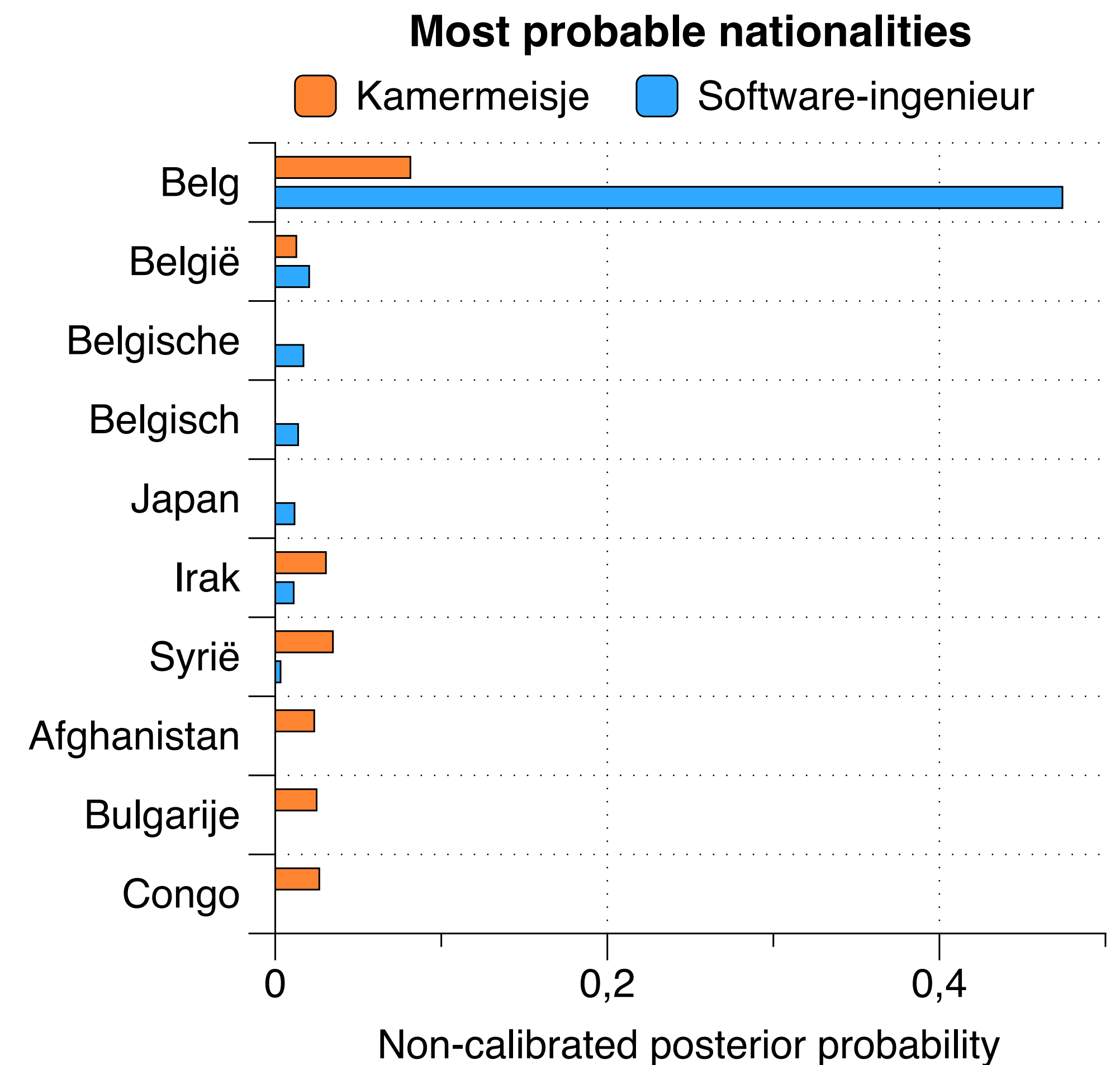
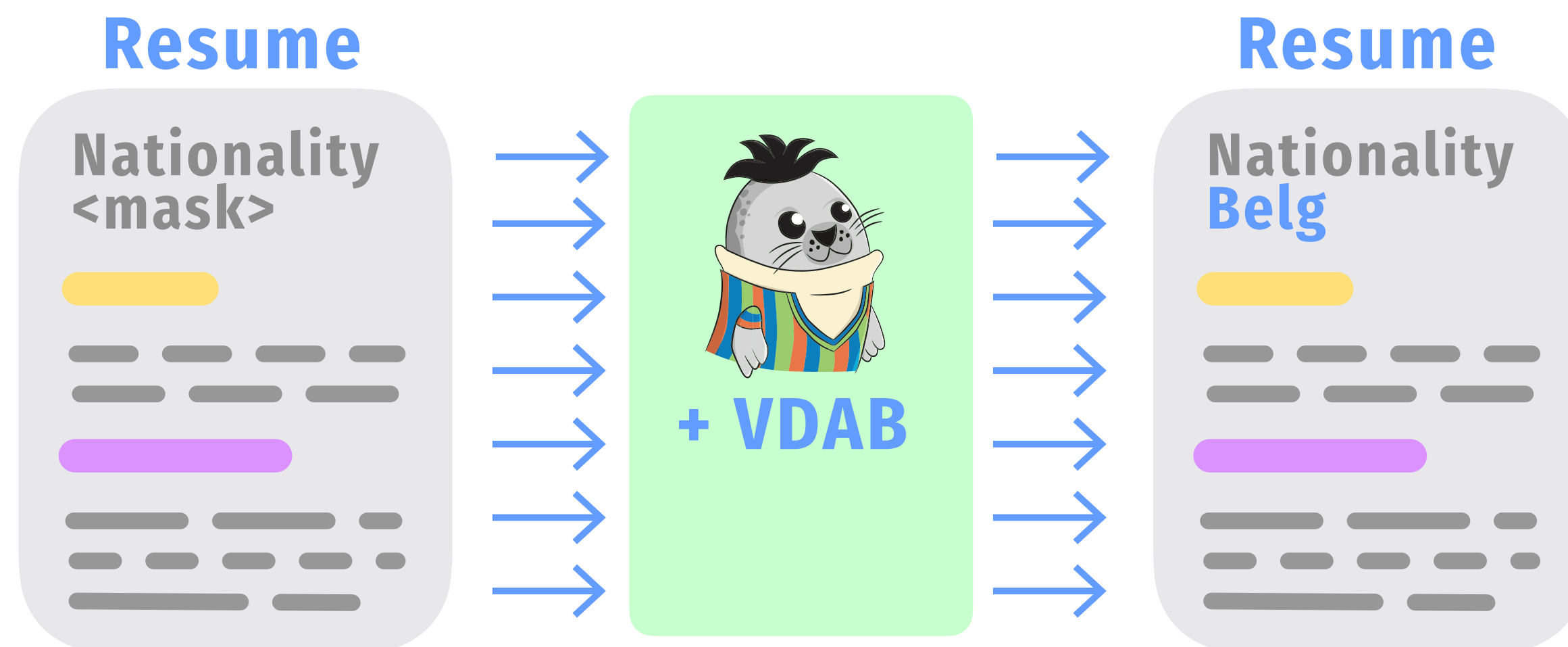
# Using context from CVs

- Leverage MLM task to predict protected attributes
- This is a **contextualized prediction** given the resume



# Using context from CVs

- Leverage MLM task to predict protected attributes
- This is a **contextualized prediction** given the resume
- “Cleaning ladies aren’t Belgians”



**What's next?**

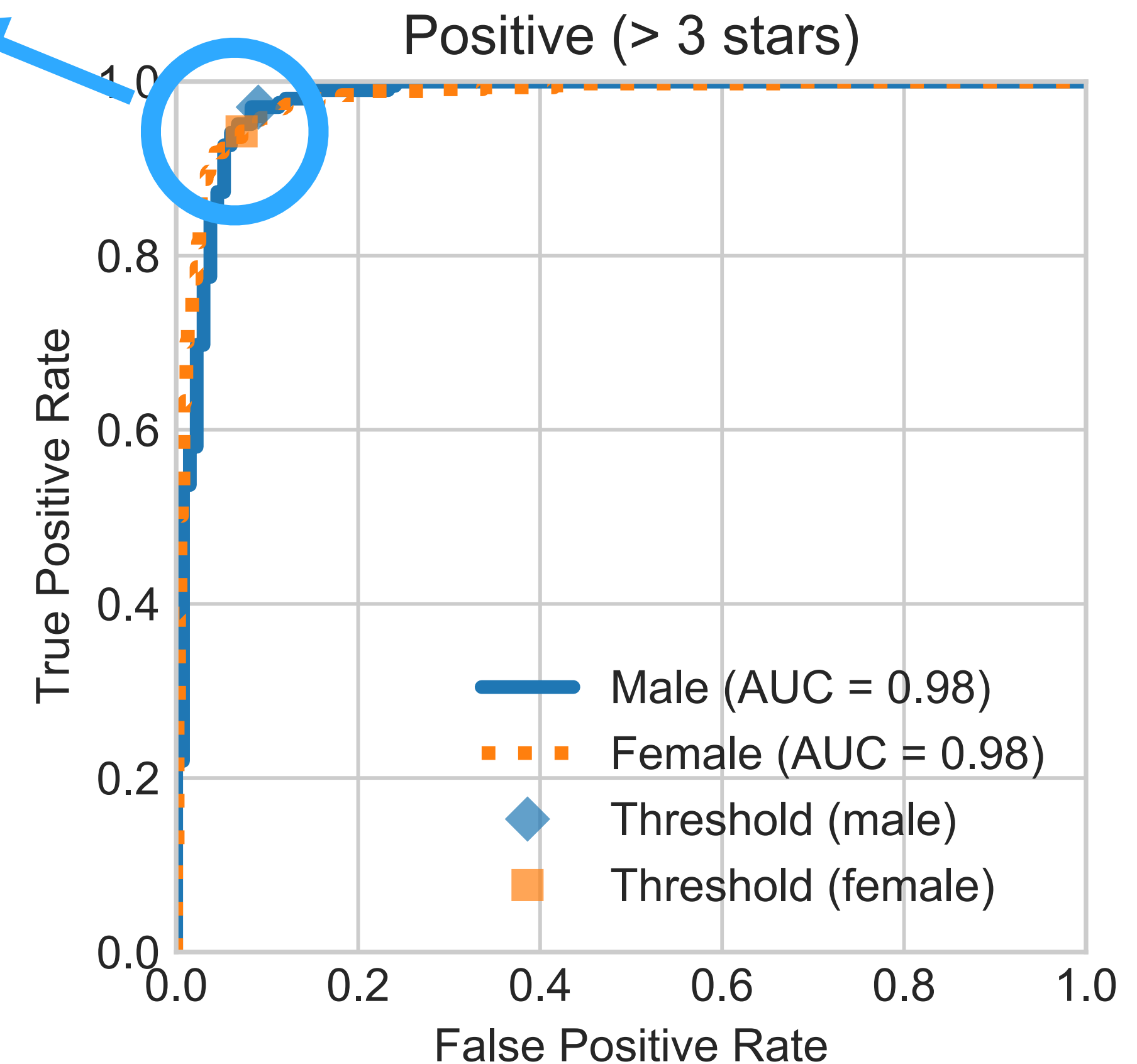
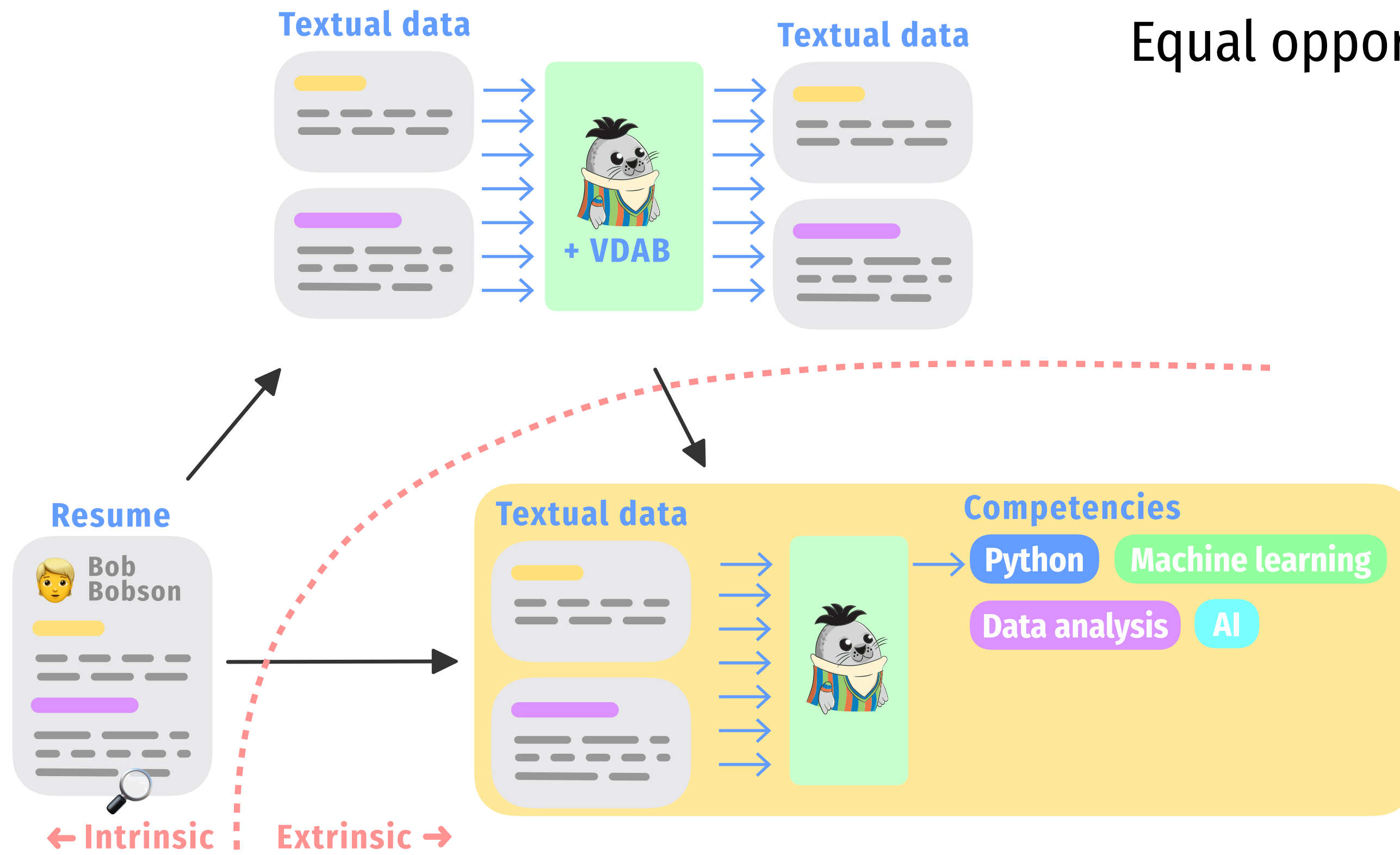


# Stereotyping in LMs **might** create harms in downstream tasks

## Dutch Book Reviews dataset

Demographic parity ratio: **0.702**

Equal opportunity: **0.028**



# Thank you!